
Meeting Minutes Wednesday, June 12, 2024 5:30 p.m. – 7:30 p.m.

- I. **Roll Call** – Stanislaus Homeless Alliance (SHA) meeting called to order by Chairperson, Brad Hawn, at 5:31 pm. Please see attachment for roll call.
- II. **Public Comment Period** – Yolanda Magana introduced herself as a representative of the Board of Directors from Host House in Patterson. Would like to be a part of the monthly meetings to be able to share and receive resources regarding homelessness.
- III. **Action Items** –
 - a. Approval of Minutes: Approval of the April 2024 minutes. Motion to approve from David Wright, second from Rosalinda Vierra
Approved (7– Y, 0 – N, 0– Abstain)
- IV. **Informational Items** -
 - a. Enhanced Care Management (ECM) Update/CalAIM Initiatives: La Tosha Walden, Assistant Director of Housing & Homeless Division from Community Services Agency, highlighted the collaboration of Enhanced Care Management and Health Care partners. Also highlighted the Housing & Homeless Division. Established in 2019 to coordinate the administration of housing and homeless programs. The division integrates all existing CSA housing and homeless programs, contracts, and supportive services. Also oversee designated countywide homeless and housing projects with the goal of addressing homelessness and coordinate high quality services. Will have a presentation in the near future giving a more detailed account of the Housing and Homeless Division.

There is an ECM workgroup led by the Housing and Homeless Division of about 30 participants from different departments and organizations that meets monthly. The group started in November 2023. Work closely with the Health Care Management consultants and created a charter. The charter has been significant in outlining what the purpose is for the workgroup.
 - b. Turning Point Enhanced Care Management: Casey Ogelvie-Armstrong, Director of ECM and CS, gave an update of Turning Point ECM.
 - What is Enhanced Care Management (ECM)?
 - As a whole-person, interdisciplinary approach to care that addresses the clinical and non-clinical needs of Members with the most complex medical and social needs. It provides systematic coordination of services and comprehensive care management that is community based, interdisciplinary, high touch, and person centered.
 - Our goals are:
 - Improving Care Coordination
 - Integrating Services
 - Facilitating Community Resources

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- Addressing SDOH
- Improving Health Outcomes
- Decreasing inappropriate Utilization and Duplication of Services
- To be enrolled for ECM, members must be enrolled in a Medi-Cal Managed Care Plan and meet at least one of the ECM Populations of Focus definitions:
 - Experiencing Homelessness (Adults without dependents, homeless families, or unaccompanied minors)
 - At-risk for Avoidable Hospital or ED Utilization
 - Serious Mental Health and/or SUD Needs
 - Transitioning from Incarceration
 - Adults Living in the Community and At-risk for LTC Institutionalization
 - Adult Nursing Facility Residents Transitioning to the community
 - Children and youth enrolled in CCS or CCS WCM with additional needs beyond the CCS Condition
 - Children and Youth involved in Child Welfare
 - Individuals with I/DD
 - Pregnant and postpartum individuals, birth equity population of focus
- Community Support Services Provided
 - Housing transition navigation services
 - Housing depots
 - Housing tenancy and sustaining services
 - Short-term Post-Hospitalization housing
 - Recuperative Care (Medical Respite)
 - Respite services
 - Day Habilitation programs
 - Nursing facility transition/diversion to assisted living facilities
 - Community transition services/nursing facility transition to home
 - Personal care and homemaker services
 - Environmental accessibility adaptations (home modifications)
 - Medically tailored meals/medically-supportive food
 - Sobering Centers
 - Asthma Remediation
- ECM Core Services include:
 - Outreach & engagement
 - Comprehensive assessment and care management plan
 - Enhanced coordination of care
 - Health promotion
 - Transitional care services
 - Member of family supports
 - Coordination of and referral to community and social support services
- Ongoing EMC Case Management consists of:
 - Financial – Employment development, Rep payee, CS Day Habilitation
 - Legal Services – Senior Law, Public Defender, Legal Providers, DA

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- Food – Food bank, Cal Fresh
 - Mental Health – DV Services, PEI, BHRS
 - Housing – CS Housing Navigation & Stabilization, Housing Authority, Housing providers, shelters
 - Medical Services – PCP, Dental, RX Compliance, Vision, SUD
 - Transportation – Move public, ECM provider
 - Youth Services – Youth Navigation Center, Schools
- c. Health Net Enhanced Care Management: Vernell Shaw III, Director, Medi-Cal Regional Lead gave an update of Health Net ECM.
- California Health Collaborative population focus:
 - At Risk for Affordable Hospital or Emergency Department Utilization
 - Birth Equity
 - Living in the community at-risk for Long Term Institutionalization
 - Nursing Facility residents transitioning to the community
 - Children & Youth –Birth Equity
 - La Familia Central Valley population of focus:
 - Experiencing Homelessness
 - At Risk for Affordable Hospital or Emergency Department Utilization
 - Serious Mental Health and/or SUD Needs
 - Residents transitioning to the community
 - Transitioning from Incarceration
 - Birth Equity
 - Children & Youth –Experiencing Homelessness
 - Children & Youth –At Risk for Avoidable Hospital or Emergency Department Utilization
 - Children & Youth –Serious Mental Health and/or SUD Needs
 - Children & Youth –Birth Equity
 - Children & Youth –Transitioning from Incarceration
 - Enrolled Members: 2392, 11% of Stanislaus County
 - Assigned Members: 19742, 89% of Stanislaus County
 - Stanislaus County Community Supports Referrals
 - Medically Tailored Meals-264
 - Housing Transition Navigation-83
 - Asthma Remediation-34
 - Recuperative Care-18
 - Short-Term Post Hospitalization-12
 - Housing Tenancy and Sustaining Services-11
 - Personal Care Services-8
 - Housing Deposits-3
 - Day Habilitation-1
 - Health Net ECM Incentive: Earn Incentives in 2024 when you improve ECM Outreach and reporting
 - For 2024, Health Net of California, Inc, through the ECM Provider Incentive, will continue to recognize and reward ECM providers who demonstrate effective and timely outreach, and report regularly on

members enrolled in the program and on the completion of member assessments. All payouts will be paid as a per member per month (PMPM) for all ECM-enrolled member months.

- Incentive Measures:
 - Outreach reporting with the first 90 days
 - Enrollment Effectiveness
 - Completion of the Capacity Report
 - Referral to Community Supports
 - HEDIS Performance of ECM enrolled member –HbA1c Control (<=9)
 - HEDIS Performance of ECM enrolled member –High Blood Pressure
 - Reduction in avoidable ER visits
 - Scheduling follow up visits 7- days post hospital discharge
 - Community referrals for ECM or CS
- Health Net ECM Enrollment Bonus Incentive:
 - Health Net is offering a bonus incentive of \$150 per enrollment for every new ECM enrollment of unhoused members is disproportionately experiencing homelessness
 - This bonus incentive is in addition to existing plan incentives
 - To be eligible for the incentive you must:
 - Be in good standing with Health Net
 - Be contracted directly with Health Net as an ECM provider
 - Have the capacity to serve new Health Net members eligible for ECM services
 - Bonus Incentive Period: March 1, 2024-June 30, 2024.
- CalAIM Provider Training & Webinars are available
 - 2024 Behavioral Health/ACEs Training Series Available Courses:
 - California ACEs
 - Motivational Interviewing
 - Social Determinants of Health
 - TIC: Trauma Across the Lifespan
 - Cultural Humility
 - Screening, Brief Intervention, and Referral to Treatment (SBIRT)
 - An Introduction to the ASAM Criteria
 - De-Escalation Techniques
 - Connecting the Dots – CalAIM Provider Learning Series Available courses
 - ECM/CS Eligibility for Children and youth: Child Welfare
 - New Services to Support Children with Complex Behavioral Health Needs
 - How to Refer your Client to ECM and CS
 - Sobering Centers Role in SUD Continuum of Care
 - How to C-Manage an Individual with Complex Health Needs

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- Ensuring Housing Stability for Medi-Cal Members
- Cross-System Coordination to Maximize Services for the Medi-Cal Member
- Community Advisory Committee
 - Gives members and community leaders like you a chance to share your thoughts and ideas with Health Net. If you would like to join, register at: healthnet.com
 - Committee meetings are in-person or virtual. We can provide interpreters with advanced notice.
 - Current Health Net Medi-Cal members are eligible for a \$100 gift card for each meeting they attend.
 - Who should attend:
 - Health Net Medi-Cal members or parents and/or caregivers of a Health Net Medi-Cal member
 - Seniors and people with disabilities who want to promote better health in their communities
 - Health care providers
 - Community Advocates and leaders
 - Community Organizations and groups
 - Social service groups who provide critical resources to the community
- d. Health Plan of San Joaquin Enhanced Care Management: Pamela Lee gave an update for Health Plan of San Joaquin (HPSJ):
 - DHCS Incentive Programs
 - HHIP Program Year concluded ad 12/13/2023
 - Just in Stanislaus County, HHIP funding supported various housing entities to house 180 occupants
 - Next steps: as part of the importance of HMIS, HPSJ is working with CSA to obtain user licenses for all ECM and CS Housing partners
 - CalAIM Program Year 3 (and final year) has initiated and concludes 6/30/2024
 - Through IPP funding, HPJS funded the following Stanislaus County ECM-CS Providers:
 - Turning Point
 - Modesto Gospel Mission
 - California Health Collaborative
 - Center for Human Services
 - Sierra Vista Child and Family Services
 - Justice-Involved Collaboration
 - Stanislaus County – planning to go-live 10/2026
 - MCPs have created a re-occurring monthly meeting with County correctional facilities, CSA and HMA to discuss readiness
 - MCPs collaborating on 100% provider overlap of JI-Provider
 - Sierra Vista Child & Family Services

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- Turning Point
- EA Family Services
- Serene Health
- La Familia (open)
- Received some initial release data from Correctional Facilities to gauge potential population
- Next Meeting: September 2024
- MOU Status Update
 - Child Welfare: pending
 - IHSS: pending
 - LHD: pending
 - MHP/DMC-ODS: pending
 - Regional Center: pending
 - WIC: Pending completion of reviews
 - TCM: Pending Completion of reviews

V. Committee Reporting -

- a. Bridge Housing Committee: Nothing new to report. Continue to watch City of Modesto to use as a guide. Possible set a new meeting for sub-committee to meet.
- b. Bylaws Committee: Nothing new to report

VI. SHA General Membership announcements -

- a. **City of Ceres:** Currently do not have any funding to assist with homeless issues. They only have the CARE team that comes out Wednesday's for outreach. Trying to find new investors to take over the abandoned home development, also looking for a court mediator to assist in this process. Working on a possible development of single homes in Ceres. More information to come on whether or not that will happen.
- b. **City of Turlock:** Looking into a CHAT team model, as funding allows. There is slow progress on completing housing projects throughout the city. Challenges due to lack of staff. Continuing to work on NOFA to be able to assist other cities with funding.
- c. **City of Riverbank:** CARE team is going out to Riverbank about 2 times a month. Sierra House Day Center is going well. Cambridge Academy Program only had 2 people stay in the program out of 10 that started. Funding for tiny home villages is slow. Still looking for funding options.
- d. **City of Modesto:** Currently has 76 active members in Downtown Streets Team. They picked up 49,588 pounds of debris from city streets and parks.
 - Salvation Army Day Center served 291 unduplicated individuals for drop-in services such as meals, showers, and laundry services
 - Safe Parking there were 4 unduplicated receiving case management, connected 3 to housing
 - Modesto Gospel Mission provided shelter for 34 women and children
 - Kings Center has 23 units that will be completed at the end of August. Vine Street has 12 units.

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- e. **County of Modesto:** Working on getting more people into the Downtown Streets Team, as there is a waiting list of about 30 people. It would require funding to be able to get these people in the program and would cost \$500,000. Still working with Salvation Army.
- f. **Housing Authority:** Phase 2 of 144 studio units has started is currently ahead of schedule and on budget. Should be completed this time next year. Will be working with the Turlock for future projects. Robertson Road will developments are being looked at for about 120 units.
- g. **City of Patterson:** Only has one shelter now, Naomi's for women. Host House for men is no longer open. Would like an update on the costs of nightly shelter amounts, as it is claimed that Patterson is 4x higher than all the other shelters. Now that Host House is closed, there are more homeless people in the community. Currently looking for programs for assistance.

VII. Adjournment -

Meeting adjourned at 6:42 pm

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ATTACHMENT A - ROLL CALL
Stanislaus Homeless Alliance Board
Wednesday, June 12, 2024

Attendance

	Representing:	SHA Board Members		Attendance
1	City of Ceres	James Casey	Primary	A
		Rosalinda Vierra	Alternate	P
2	City of Modesto	David Wright	Primary	P
		Joe Lopez	Alternate	A
3	City of Oakdale	Christopher Smith	Primary	A
		Bryan Whitemyer	Alternate	A
4	City of Patterson	Shivaugn Alves	Primary	P
		Ken Irwin	Alternate	A
5	City of Riverbank	Darlene Barber - Martinez	Primary	P
		Marisela Garcia	Alternate	A
6	City of Turlock	Cassandra Abram	Primary	P
		Reagan Wilson	Alternate	A
7	City of Waterford	Lise Talbott	Primary	A
		Mike Pitcock	Alternate	A
8	Community System of Care	Fred Berry	Primary	A
		Maryn Pitt	Alternate	A
9	Focus on Prevention	Brad Hawn	Primary	P
		Tim Byrd	Alternate	A
10	Stanislaus County	Terry Withrow	Primary	P
		Jody Hayes	Alternate	A
11	Stanislaus Regional Housing Authority	Carlos Estacio III	Primary	A
		Jim Kruse	Alternate	P